GOVERNMENT OF INDIA
CONSUMER AFFAIRS, FOOD AND PUBLIC DISTRIBUTION
LOK SABHA

UNSTARRED QUESTION NO:7729
ANSWERED ON:17.05.2002
ACTION AGAINST FIAT COMPANY
DR. KIRIT SOMAIYA

Will the Minister of CONSUMER AFFAIRS, FOOD AND PUBLIC DISTRIBUTION be pleased to state:

(a) the steps taken to safeguard and protect the interest of lakhs of investors with PAUL group of FIAT India towards booking of UNO car which has not been offered to the investors and are waiting indefinitely to recover booking money with the interest promised as per terms and conditions of the booking by the said Mumbai Company;

(b) whether the Company has been asked by the Government to expedite refund of the booking money which ought to have been paid within 60 days of the refund demand to the investors as per agreement which is being violated now; and

(c) if not, whether the Government will initiate legal action and arrest the directors of the company for cheating the innocent public?

Answer

THE MINISTER OF STATE IN THE MINISTRY OF CONSUMER AFFAIRS, FOOD & PUBLIC DISTRIBUTION (SHRI V. SREENIVASA PRASAD)

(a) to (c): As per the provisions of the Consumer Protection Act. It is for the aggrieved consumers to initiate legal action against the company and seek redressal of their grievances where the conditions of any agreement have been reportedly violated.